Position Description

Position Title: Senior Integration Developer	**Effective date:** 2021

Department: BITS	:

Reports To (Position): Software Development Team Lead

Function(s) / roles directly reporting to this position: None

Name of incumbent (if applicable):

ORGANISATIONAL OVERVIEW

Greyhound Racing Victoria (GRV) is the statutory authority responsible for regulating, conducting and promoting greyhound racing in Victoria, a sport that annually generates around $400 million in economic activity and over $3 billion in wagering and directly involves over 15,000 people.

Our vision is "Victorian Greyhound Racing is a vibrant, entertaining and thriving sport with animal welfare at its heart". The integrity of the sport and the welfare of greyhounds are both significant components of the strategic objectives of Greyhound racing Victoria (GRV).

PRIMARY PURPOSE OF ROLE (RESPONSIBILITY)

To provide BITS, as GRV as an organisation, the capability to connect disparate systems and have them integrate with GRV's systems. It is also to provide a development capability to either replace or to enhance GRV's current systems and data offerings.

It is to provide informed recommendations on how to evolve GRV systems and our enterprise API offering and to provide a clear path to do so that is in line with the BITS and greater GRV strategic direction.

This is a senior role and as such there will be an element of mentoring junior staff and providing them with support is needed.

You will be expected to be an ambassador for change where that change is beneficial to the organisation or in line with strategic direction.

FREEDOM TO ACT / DECISION MAKING (ACCOUNTABILITY)

Develop code in accordance with GRV's policies and coding standards as well as industry best practice.

Support key applications and services.

Develop high quality code with minimal defects.

Participate in discussions around technology and provide insightful commentary.

Keep abreast of current technology trends and best practices and make recommendations where appropriate.

Be an ambassador for change.

KEY WORKING RELATIONSHIPS

EXTERNAL	INTERNAL
External vendors providing software services	General Manger, Business Information and Technology
Other external system users	Other Business Information and Technology staff
	Other GRV Business units

KEY RESULT AREA	ACCOUNTABILITY / ACTIVITY:	KEY PERFORMANCE INDICATOR
Development Expertise	• Participate in analysis, planning, design, development, implementation and documentation. • Translate business requirements into technical solutions. • Collaborate with the product owner and subject matter experts to design and implement advanced technical solutions. • Participate in Scrum ceremonies required in Agile software development. • Collaborate with the developer team to ensure products meet quality checks, and stakeholder briefs. • Create and maintain technical documentation for design and implementation details. • Troubleshoot and identify issues and place patches. • Write unit tests to ensure coverage goals are met.	• Business requirements are concisely documented, and technical solutions are efficiently delivered. • Through reviews, coding errors are minimised, and mentoring in provided to junior colleagues. • Technical documentation is up to date, and accessible to those that require access. • Issues are resolved in a timely manner. • Tests ensure coverage goals
Project Delivery	• Contribute to successful delivery of projects.	• Delivery of technical components to defined quality and scope tolerances.
Support	• Provide in-office support for our systems. • Be able to prioritise production support tickets. • Keep stakeholders informed as to the progress of an incident and/or ticket. Slack, Email and Jira during office hours and Slack, Phone and/or Text Messages when out of office hours.	• Support tickets are closed within SLA's • Jira tickets are kept up to date with relevant and pertinent comments.
Stakeholder Engagement	• Develops and fosters effective relationships with team members, staff and essential stakeholders in a highly dynamic and collaborative environment. • Manage customer relationships and expectations by developing a communication process to keep others up to date on project results. • Identify ways to increase adoption and customer satisfaction. • Provides authoritative advice to stakeholders.	• Needs of business are efficiently identified and addressed. • Builds trust though consistent actions and communication. • Actively establishes and proactively manages relationships.
Teamwork	• Regularly attend and actively contribute to team meetings • Actively contribute to the ongoing initiatives in the IT function • Undertake any other reasonable tasks as directed by the [one and/or two up manager titles]	• Continuous improvement outcomes • Internal and external customer feedback.
Compliance	• Ensure knowledge of relevant policies, procedures, guidelines and work methods is actively maintained • Complete all mandatory and scheduled training as requested.	• Met government standards • Departmental policy sign-off and mandated training up to date.
Safety and Wellbeing	As an employee: • Take care of your own health, safety and wellbeing and that of any other person who may be affected by your actions or omissions in the workplace • Understand responsibilities and accountabilities of yourself and others in accordance with OH&S legislation and GRV policies • Promote an open and active safety management and wellbeing culture	• Role model safe work practices always • Actively support and promote safety and wellbeing

KEY RESULT AREA	ACCOUNTABILITY / ACTIVITY:	KEY PERFORMANCE INDICATOR
	• Maintain a safe working environment within your area of responsibility.	• Incidents, accidents and hazards reported as soon as possible
	As a senior member of staff: • Provide coaching, feedback and training to ensure that all your team members practically understand their obligations and responsibilities with workplace wellbeing and safety • Conduct regular audits of the workplace, checking for hazards and opportunities for improvement • Report and/or assist your colleagues to report accidents, injuries and near misses as soon as possible	• Incidents, accidents and hazards reviewed to minimise future risks • Work methods modified as risks identified • Safety audits completed and actioned.

PERSON SPECIFICATION

Education, Qualifications / Experience

- Tertiary qualification in computer science
- Other relevant qualifications and/or certifications

Skills, Knowledge and Attributes

Personal Attributes:

- Strong appreciation of rules and regulations and an affinity for compliance
- Ability to maintain professional independence under pressure
- Advocate for organisational decisions
- Effective communicator
- Proven team player across organisational lines.
- Transparent and collaborative

Knowledge and Experience:

- Leadership
- Excellent customer service orientated attitude
- Strong MSSQL experience
- Strong SQL Scripting skills
- Experience using Azure hosting and CI/CD
- Strong Node.JS experience
- Experience in Angular
- Demonstrated strong technical writing skills
- Demonstrated experience designing application and API architecture
- Strong C# development experience
- Expert knowledge on REST + JSON as well as practical experience in building RESTful API's.
- GIT and GITHub

Skills:

- Good analytical and conceptual skills
- Attention to detail with advanced organisational, time management and prioritisation skills.

Inclusion, Diversity & Belonging Statement

Greyhound Racing Victoria (GRV) is committed to building a workplace that not only respects but embraces difference and sees diversity as an essential part of our success. GRV is an organisation that is driven by values and strives for a culture of inclusion where all people feel respected, valued, listened to, inspired and that they belong.

Position description accepted by:

NAME: _____   **DATE:** _____

SIGNATURE: _____